

# COMMUNICATION PROTOCOL SURVEY - COMMUNITY

As a community member of a NTA member band, we want to make sure you are informed about programs and services that the Nicola Tribal Association Office offers. The purpose of this quick survey is to understand how you want to be communicated to and how NTA can serve you better.

1. As a community member how do you want the Nicola Tribal Association to communicate to you regarding programs and services offered? (check all that apply)

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|------------------------------------------------------------------|-----------------------------------------------------------------------|
| <input type="checkbox"/> Email                                   | <input type="checkbox"/> Text message                                 |
| <input type="checkbox"/> Newsletter                              | <input type="checkbox"/> Through my own band administration           |
| <input type="checkbox"/> I will check NTA website                | <input type="checkbox"/> Other social media – please specify _____    |
| <input type="checkbox"/> In person when I come to the NTA office | <input type="checkbox"/> Other form of contact – please specify _____ |
| <input type="checkbox"/> Facebook                                |                                                                       |

2. How often do you want to be communicated to by the Nicola Tribal Association?

- |                                             |                                                       |
|---------------------------------------------|-------------------------------------------------------|
| <input type="checkbox"/> Every week         | <input type="checkbox"/> 3 – 4 times a year           |
| <input type="checkbox"/> Every two weeks    | <input type="checkbox"/> Never                        |
| <input type="checkbox"/> Every month        | <input type="checkbox"/> Other – please specify _____ |
| <input type="checkbox"/> 1 – 2 times a year |                                                       |

3. As a community member how do you want to be communicated with the Nicola Tribal Association? (check all that apply)

- |                                                       |                                                                       |
|-------------------------------------------------------|-----------------------------------------------------------------------|
| <input type="checkbox"/> Email                        | <input type="checkbox"/> Text message                                 |
| <input type="checkbox"/> In person                    | <input type="checkbox"/> Through my own band administration           |
| <input type="checkbox"/> Suggestion box at NTA office | <input type="checkbox"/> Other social media – please specify _____    |
| <input type="checkbox"/> Facebook                     | <input type="checkbox"/> Other form of contact – please specify _____ |

4. What kind of things are you interested in hearing from the Nicola Tribal Association about? (check all that apply)

- |                                                       |                                                                                |
|-------------------------------------------------------|--------------------------------------------------------------------------------|
| <input type="checkbox"/> New programs or services     | <input type="checkbox"/> Reminder of existing programs and services            |
| <input type="checkbox"/> Other – please specify _____ | <input type="checkbox"/> Specific programs and services – please specify _____ |

5. Any other comments to help NTA improve their communication with you?

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Thank you for your time!

